

MELCOME BACK

### SUMMER 2022

#### Updated 05/5/2022

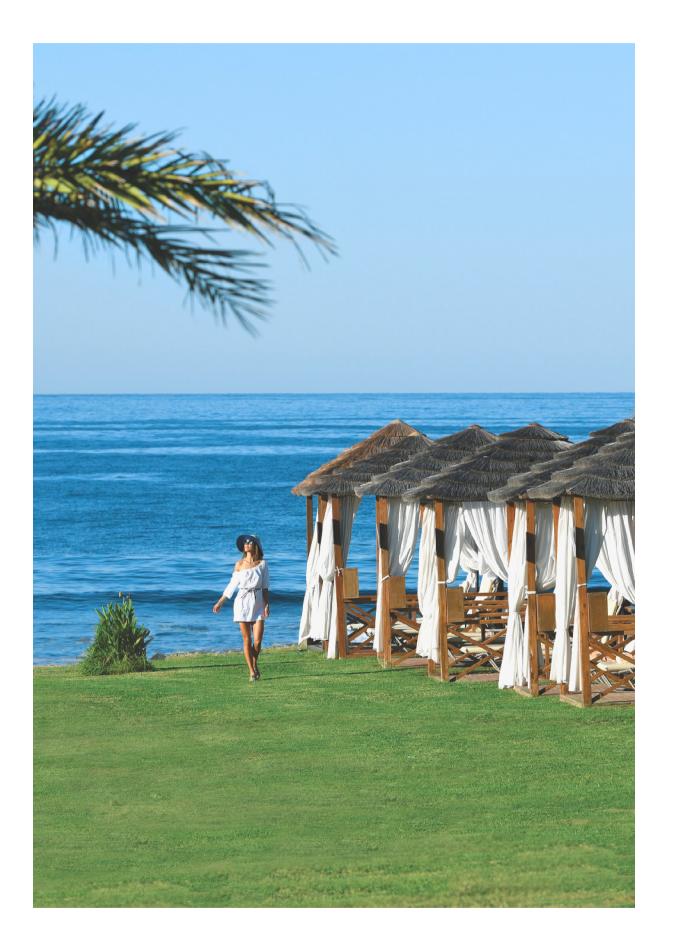


In our hotels our top priority has always been the safety, health and well-being of our valued guests.

We have now enhanced and maximised the existing hygiene and safety measures based on the protocols of World Health Organisation thus when you do return to our hotels, you, your loved ones and our staff will be safe and protected.

> We are ready to offer you Safe Holidays!





# **BEFORE YOU ARRIVE**

- Compliance to the Cyprus Health and Safety protocols
- hotels
- 24/7 Doctor available

Please note that the existing health protocols may be modified subject to the Cyprus epidemiological progress.



THE SEASIDE LOCATIONS OF OUR HOTELS WITH MANY OPEN-AIR GROUNDS SECURE SOCIAL DISTANCING

• Enhanced Health and Safety training seminars and programs for all our staff • Personal Protective Equipment (PPE) worn by all our staff throughout all our

## WHEN YOU ARRIVE

#### OUR GUESTS ARE ENCOURAGED TO ADVISE US OF ANY SPECIAL REQUESTS AT THE TIME OF RESERVATION TO REDUCE PERSONAL CONTACT AT THE HOTEL

- Entrance from the hotel lobby permitted only for hotel guests
- Online completion of pre-registration form (either via our website or the CONSTANTINOU BROS HOTELS Mobile App.) before arrival is encouraged
- In designated spots in our hotels we offer single use gloves
- Enhanced cleaning protocols at the Reception and in the lifts comprising extra disinfection and sanitisation of high touch surfaces such as doorknobs, handles, rails, buttons.
- In line with the protocols, staff will avoid any physical contact with the guests such as handshakes and/or hugs and will maintain whenever possible a 2m social distancing
- Mandatory use of face masks in all indoor areas unless you are wining and dining. Also exempted are beaches, swimming pools and instances where persons are exercising.
  Our Guests are kindly requested to observe all the safety measures, to keep the necessary 2m distance from other guests, to use the hand sanitisation stands and personal protective equipment.



# CONSTANTINOU BROS

PAFOS CYPRUS





# **IN YOUR ROOM**

- the next guest two hours later.
- touch surfaces such as doorknobs, handles, taps.
- Complimentary bottle of antiseptic for your personal use.



## WE HOPE YOUR ROOM IS THE CLOSEST TO YOUR REQUESTS GIVEN TO US AT THE TIME OF YOUR RESERVATION AND THAT YOU WILL HAVE A MOST ENJOYABLE STAY

• After departure all rooms are thoroughly cleaned, aired and disinfected and offered to

• Enhanced room cleaning protocols comprising extra disinfection and sanitisation of high

• Coffee, tea, and sugar sachets as well as milk portions will be supplied.



## GASTRONOMY

MEALS OFFERED IN THE RESTAURANTS, INDOORS AND OUTDOORS (WEATHER PERMITTING)

- Staff wearing PPE during the operation of the restaurants and bars.
- Hand sanitisation stands for guests and staff. Guests are kindly requested to sanitize hands before entering the buffet area and wear their masks.
- Guests will continue to have a variety of dining options available including Buffet, Set Menu and A La Carte.
- Digital menus available through CONSTANTINOU BROS HOTELS Mobile App.
- Additional sanitisation procedures in all food production areas.
- All Food & Beverage Departments cash free (Room charge or Credit card payment only)





#### CONSTANTINOU BROS

HOTELS PAFOS CYPRUS

# **BEACH AND POOLS**

THE SPACIOUS GROUNDS OF OUR HOTELS ALLOW FOR GENEROUS DISTANCES FOR OUR GUESTS

Safe distances between umbrellas and sunbeds

Regular chlorination of pools with disinfectant products as advised by our consultants



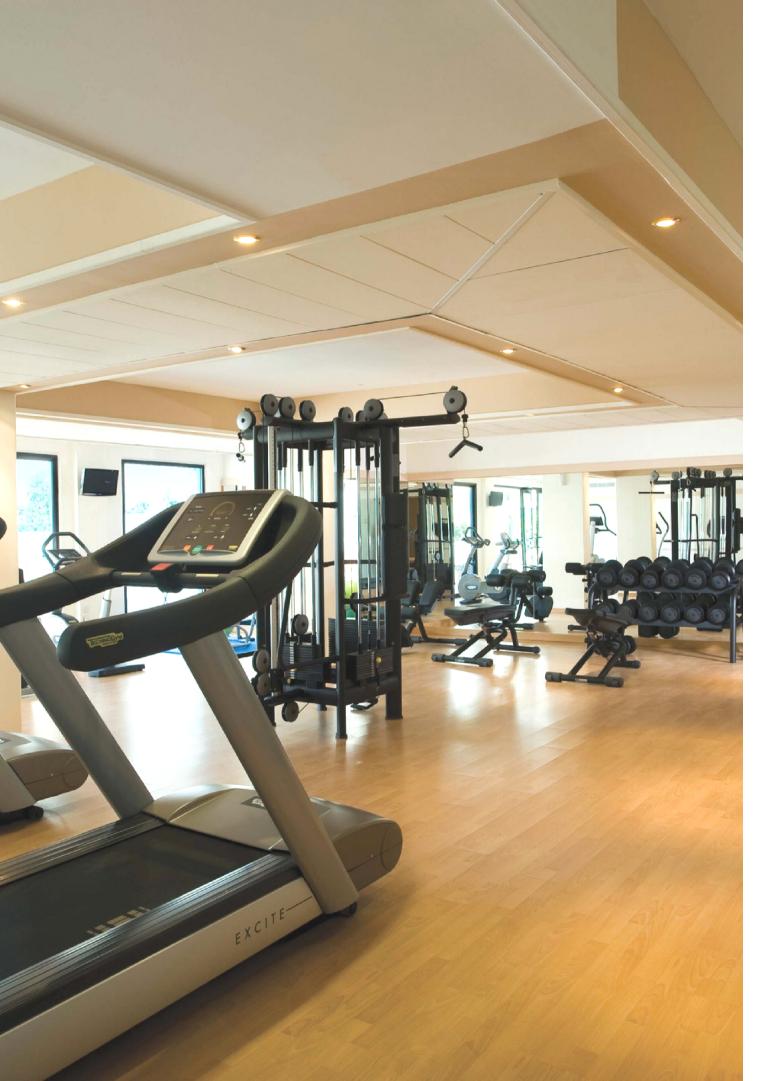


# **COMMON USE AREAS** TAKING THE UTMOST CARE OF YOU EVERYWHERE

- Mandatory use of a face mask as well as hand disinfection before entering the lifts.
- Enhanced cleaning program of all common use areas, restaurants, bars, lifts, mini markets, gym, hairdressing and spa.
- Frequent disinfection of high touch areas
- Hand sanitisation stations for guests and staff
- Mini markets operating in strict compliance with new health and safety protocols







### **KIDS**

- measures.
- Hand sanitisation stands for guests and staff

### **SPORTS & ACTIVITIES**

- be available
- Frequent disinfection of equipment
- Hand sanitisation stands for guests and staff
- Variable entertainment will be available for our guests

### **GYM & SPA**

- operating strictly in accordance with the protocols.
- disinfection.
- intensive sanitisation of high touch surfaces
- Hand sanitisation stands for guests and staff



• Children's pools, water slide and outdoor playground will operate as per the existing

• Tennis courts, table tennis, mini bowls and bowling greens will

• Gyms, hair salons, spas, including changing rooms, sauna and steam baths will be • Equipment is not to be shared with other guests, or be used in turns without prior

Frequent cleaning and disinfecting of areas and equipment after every guest and



# DEPARTURE

- Frequent cleaning and intensive disinfecting of high touch surfaces
- Hand sanitisation stands for guests and staff
- Although contactless payment options are encouraged and available, cash payment is also possible at the Reception.
- Check out procedure while keeping the distances and adhering to all health and safety protocols



# We look forward to welcoming you back soon!



